

# ■ Reconcilor

## Release Notes Reconcilor v 9.5.3

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## 1. WHAT'S NEW FOR RECONCILOR 9.5.3

Reconcilor by Snowden Optiro is a software solution designed to consolidate and integrate the knowledge and data provided by mining engineers, geologists, metallurgists, and planners. By standardising operations across multiple mining sites, Reconcilor enables advanced analysis and offers guidance to troubleshoot and optimise these sites.

As a Commercial Off-the-Shelf (COTS) offering, Reconcilor provides a ready-to-use solution that can be implemented without extensive customisation or development. It is designed to enhance and potentially replace previous versions of the product by offering additional functionality and improvements.

Reconcilor serves as a valuable tool for key stakeholders involved in mining operations, both on-site and at head office. It provides them with a comprehensive view of how operations are performing, allowing them to quickly identify any issues and receive early notifications. With this information at their disposal, stakeholders can take prompt action to resolve problems and improve overall operational efficiency.

This is a **minor version** update for Reconcilor. It is focused on resolution of the following:

- Adding new material types and lithology types through the UI doesn't trigger processing
- Pivot View – stockpile balances warehoused by date range are not displaying opening balance
- Analysis screens were not handling overlapping survey periods
- Online help requires updates
- User list is restricted upon screen entry
- EULA acceptance for corporate sites

This list is not exhaustive; for a comprehensive compilation of resolved tickets in this release, please consult the final section titled 'Resolved Tickets'.

## 2. RESOLUTIONS

### 2.1 Adding material types and lithology types

- Adding new material types and lithology types through the UI doesn't trigger processing

**Problem:** Users are unable to resolve data health issues associated with unknown material types or lithology types. When adding a new material type or lithology type through the user interface (UI), it should automatically initiate a re-processing of the data to rectify the data errors.

**Resolution:** When users add a new material or lithology type through the UI, this will trigger a re-processing of data. This allows the system to clear the data errors associated with unknown material or lithology types, ensuring that the data remains accurate and error-free.

**Upgrade Instructions:** No specific actions are required to benefit from this bug fix. The update will automatically be applied during this upgrade.

### 2.2 Pivot View – opening stockpile balances

**Problem:** The data warehouse which populates the Pivot View module was not returning the opening balance for a stockpile when a date range was being applied.

**Resolution:** The Pivot View API has been modified to support the concept of balances represented by a range and not only attribute a range to a single date shift.

**Upgrade Instructions:** No specific actions are required to benefit from this bug fix. The update will automatically be applied to the Pivot View during this upgrade.

### 2.3 Analysis screens handle overlapping survey periods

**Problem:** When overlapping survey periods exist, whether activated or deactivated, the continuum, model comparison and trends screen were not honouring the activation period in the filtering.

**Resolution:** All Analysis Screens will respect the Model Survey activation status and exclude non-active Survey Periods.

**Upgrade Instructions:** No specific actions are required to benefit from this bug fix. The update will automatically be applied during this upgrade.

### 2.4 Online guidance updates

**Problem:** The online guidance had some missing links and required updates for 9.5.0 pivot view.

**Resolution:** The online guidance is updated.

**Upgrade Instructions:** The update will automatically be applied during this upgrade.

### 2.5 User List

**Problem:** The user list was only displaying the first 20 rows of users. The work around was to use the column filters.

**Resolution:** The user list now provides a complete list upon screen entry. No filters are required to retrieve the complete list.

**Upgrade Instructions:** The update will automatically be applied during this upgrade.

## 2.6 EULA for corporate sites

**Problem:** Staff are not authorised to accept a EULA on behalf of the Company where a separate contract exists between Datamine and the Company.

**Resolution:** For those sites where a separate agreement exists and overrides the standard EULA, users will not be prompted to accept the EULA. In all cases, any agreed contract overrides the standard EULA.

**Upgrade Instructions:** A Datamine technical consultant will activate/deactivate the appropriate EULA prompt on upgrade.

### 3. MORE INFORMATION

The following general resources are available to help you use your product:

- **Integrated Online Guidance:** your product online guidance (information icon in top right of the User Interface Shell) is your first stop for assistance and contains a wealth of information, including the latest information about this version.
- **Online video tutorials:** check out our YouTube channel for video tutorials for step-by-step guides to some of our more complex features.  
<https://www.youtube.com/@DatamineSoftware/search?query=reconcilor>
- **Support Portal:** The Datamine Support Portal allows you to get in touch with our global support teams for direct assistance with any software related issues.  
<https://datamine.freshdesk.com/en/support/login>

The support portal also hosts the:

- Reconcilor FAQ's <https://datamine.freshdesk.com/en/support/solutions/Reconcilor/FAQ>
- Reconcilor Basic Troubleshooting  
<https://datamine.freshdesk.com/en/support/solutions/Reconcilor/BasicTroubleshooting>
- **Latest version:** The latest 9.5.3 release version can be upgraded by contacting your Datamine or Snowden Optiro Reconcilor consultant.

Release notes are available at <https://docs.dataminesoftware.com/Reconcilor/index.htm>

#### 4. FEEDBACK AND SUPPORT

We value your feedback and are committed to continuously improving our product. If you encounter any issues or have suggestions for further enhancements, please contact our support team, and we will be glad to assist you.


Thank you for your ongoing support and trust in Reconcilor. We strive to provide you with a seamless and efficient experience, and this release is a testament to our dedication to delivering excellence in data management.

Sincerely,

The Reconcilor Team

## 5. RESOLVED TICKETS – RECONCILOR V 9.5.3

 A new feature

 An enhancement to an existing function or feature

 A bug fix





The following tickets have been resolved since the last released version of Reconcilor:

For more information on individual cases, please refer to your online guidance, or contact your local support representative.

### 5.1 Resolved Tickets

Issue key	Issue type	Summary
SM-4684		Skip EULA requirement on corporate sites where there is a corporate agreement
SM-4673		Saved configurations for testing
SM-4554		Investigate Best Measure Stockpile balance slow performance
SM-4111		Analysis Screens not handling overlapping survey periods
SM-4184		Users cannot resolve data health errors related to unknown Material Types/Lithology Types
SM-4554		Reconcilor Online Help is not working for a few screens
SM-4570		Continuum - comparison set up box under the chart legend
SM-4579		Pivot view doesn't support balances warehoused by range
SM-4580		Users list is restricted upon screen entry
SM-4587		Stockpile Management - screen not scrolling as expected
SM-4591		Invalid Density Values in continuum compared to Material Movement
SM-4603		Length of Source and Destination columns in StageHaulageAttribute is only 30 characters
SM-4605		9.5.1 Data comparisons check
SM-4606		9.5.1 Wet tonnes on Material movement and mining analysis
SM-4661		9.5.1 - Default import queue is in reverse order
SM-4677		Custom resource string assemblies not loaded in import webapi
SM-4681		Stockpile Balances not calculating for all grades



Issue key	Issue type	Summary
SM-4683		Imports - Cancelling causes Thread abort is not supported on this platform.
SM-4687		Digital Stockpile webservice import fails with "Unauthorised"
SM-4689		Analysis - Pivot View - Operation Failed error appears when the Custom field is selected as 'Stockpile Alternative Name'
SM-4693		Import Validations - Resource key showing instead of value