

■ Reconcilor

Release Notes Reconcilor v 9.5.4

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1. WHAT'S NEW FOR RECONCILOR 9.5.4

Reconcilor by Snowden Optiro is a software solution designed to consolidate and integrate the knowledge and data provided by mining engineers, geologists, metallurgists, and planners. By standardising operations across multiple mining sites, Reconcilor enables advanced analysis and offers guidance to troubleshoot and optimise these sites.

As a Commercial Off-the-Shelf (COTS) offering, Reconcilor provides a ready-to-use solution that can be implemented without extensive customisation or development. It is designed to enhance and potentially replace previous versions of the product by offering additional functionality and improvements.

Reconcilor serves as a valuable tool for key stakeholders involved in mining operations, both on-site and at head office. It provides them with a comprehensive view of how operations are performing, allowing them to quickly identify any issues and receive early notifications. With this information at their disposal, stakeholders can take prompt action to resolve problems and improve overall operational efficiency.

This is a **minor version** update for Reconcilor. It is focused on resolution of the following:

- Polygon import failing
- Stockpile delta error when stockpile is deleted
- Model Cell import fails with timeout error
- Reopening a stockpile after it has been in a closed state
- Stockpile balances showing negative volume whilst tonnes is positive

2. MORE INFORMATION

The following general resources are available to help you use your product:

- **Integrated Online Guidance:** your product online guidance (information icon in top right of the User Interface Shell) is your first stop for assistance and contains a wealth of information, including the latest information about this version.
- **Online video tutorials:** check out our YouTube channel for video tutorials for step-by-step guides to some of our more complex features.
<https://www.youtube.com/@DatamineSoftware/search?query=reconcilor>
- **Support Portal:** The Datamine Support Portal allows you to get in touch with our global support teams for direct assistance with any software related issues.
<https://datamine.freshdesk.com/en/support/login>

The support portal also hosts the:

- Reconcilor FAQ's <https://datamine.freshdesk.com/en/support/solutions/Reconcilor/FAQ>
- Reconcilor Basic Troubleshooting
<https://datamine.freshdesk.com/en/support/solutions/Reconcilor/BasicTroubleshooting>
- **Latest version:** The latest 9.5.2 release version can be upgraded by contacting your Datamine or Snowden Optiro Reconcilor consultant.

Release notes are available at <https://docs.dataminesoftware.com/Reconcilor/index.htm>

3. FEEDBACK AND SUPPORT

We value your feedback and are committed to continuously improving our product. If you encounter any issues or have suggestions for further enhancements, please contact our support team, and we will be glad to assist you.

Thank you for your ongoing support and trust in Reconcilor. We strive to provide you with a seamless and efficient experience, and this release is a testament to our dedication to delivering excellence in data management.

Sincerely,

The Reconcilor Team

4. RESOLVED TICKETS – RECONCILOR V 9.5.4



A new feature



An enhancement to an existing function or feature













A bug fix

The following tickets have been resolved since the last released version of Reconcilor:

For more information on individual cases, please refer to your online guidance, or contact your local support representative.

4.1 Resolved Tickets

Issue key	Issue type	Summary
SM-4445		Can't re-open closed stockpile even if approval date is prior to stockpile closing date
SM-4686		Incorrect Stockpile Balances - Negative Volume when Tonnes is positive
SM-4700		Pivot View - Gold demo caching issue
SM-4701		Most Notable Outliers provider shows 0 for tonnes factors
SM-4702		Crusher Feed Analysis - Excluded Stockpile Groups being applied too late
SM-4703		Polygon Import fails
SM-4723		Stockpile delta error when stockpile deleted
SM-4731		Model Cell import fails with timeout error
SM-4734		Server-Service API fails on fresh install
SM-4753		Custom Globalization assembly not being loaded by the user-management API