

# ■ Reconcilor

## Release Notes

### Reconcilor v 9.5.8

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## 1. WHAT'S NEW FOR RECONCILOR 9.5.8

Reconcilor by Snowden Optiro is a software solution designed to consolidate and integrate the knowledge and data provided by mining engineers, geologists, metallurgists, and planners. By standardising operations across multiple mining sites, Reconcilor enables advanced analysis and offers guidance to troubleshoot and optimise these sites.

As a Commercial Off-the-Shelf (COTS) offering, Reconcilor provides a ready-to-use solution that can be implemented without extensive customisation or development. It is designed to enhance and potentially replace previous versions of the product by offering additional functionality and improvements.

Reconcilor serves as a valuable tool for key stakeholders involved in mining operations, both on-site and at head office. It provides them with a comprehensive view of how operations are performing, allowing them to quickly identify any issues and receive early notifications. With this information at their disposal, stakeholders can take prompt action to resolve problems and improve overall operational efficiency.

This is a **minor version** update for Reconcilor. It is focused on resolution of the following:

- Users with multiple roles were prevented from logging into Reconcilor
- There were UI component errors preventing pivot view configurations from loading

## 2. RESOLUTIONS

### 2.1 Multiple roles

**Problem:** Users that had more than one role assigned to them in the security permissions were being prevented from logging into Reconcilor.

**Resolution:** Users can have multiple roles.

**Upgrade Instructions:** No specific actions are required to benefit from this bug fix. The update will automatically be applied during this upgrade.

Figure 1 Users set up

Edit User - DefaultUser

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Username\*

First Name\*

Last Name\*

Email

Domain\*

Product Roles\*

Administrator
  Import User

- Administrator
- Advanced
- Intermediate
- ReadOnly
- Base Access
- Import User
- Analysis User
- Analysis Contributor

External System Unique Identifier

### 2.2 Pivot view stabilisation

**Problem:** The pivot view was not always available to users and was resulting in either a blank screen or an error message.

**Resolution:** Pivot view can reliably load saved configurations.

**Upgrade Instructions:** No specific actions are required to benefit from this bug fix. The update will automatically be applied during this upgrade.

### 3. MORE INFORMATION

The following general resources are available to help you use your product:

- **Integrated Online Guidance:** your product online guidance (information icon in top right of the User Interface Shell) is your first stop for assistance and contains a wealth of information, including the latest information about this version.
- **Online video tutorials:** check out our YouTube channel for video tutorials for step-by-step guides to some of our more complex features.  
<https://www.youtube.com/@DatamineSoftware/search?query=reconcilor>
- **Support Portal:** The Datamine Support Portal allows you to get in touch with our global support teams for direct assistance with any software related issues.  
<https://datamine.freshdesk.com/en/support/login>

The support portal also hosts the:

- Reconcilor FAQ's <https://datamine.freshdesk.com/en/support/solutions/Reconcilor/FAQ>
- Reconcilor Basic Troubleshooting  
<https://datamine.freshdesk.com/en/support/solutions/Reconcilor/BasicTroubleshooting>
- **Latest version:** The latest 9.5.8 release version can be upgraded by contacting your Datamine or Snowden Optiro Reconcilor consultant.

Release notes are available at <https://docs.dataminesoftware.com/Reconcilor/index.htm>

#### 4. FEEDBACK AND SUPPORT

We value your feedback and are committed to continuously improving our product. If you encounter any issues or have suggestions for further enhancements, please contact our support team, and we will be glad to assist you.

Thank you for your ongoing support and trust in Reconcilor. We strive to provide you with a seamless and efficient experience, and this release is a testament to our dedication to delivering excellence in data management.

Sincerely,

The Reconcilor Team

## 5. RESOLVED TICKETS – RECONCILOR V 9.5.8



A new feature



An enhancement to an existing function or feature





A bug fix

The following tickets have been resolved since the last released version of Reconcilor:

For more information on individual cases, please refer to your online guidance, or contact your local support representative.

### 5.1 Resolved Tickets

Issue key	Issue type	Summary
SM-4724		Assigning multiple roles to a user is preventing login
SM-4832		UI Component errors preventing pivot view configurations from loading