

# ■ Reconcilor

## Release Notes Reconcilor v 9.7.1

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## 1. WHAT'S NEW FOR RECONCILOR 9.7.1

Reconcilor by Snowden Optiro is a software solution designed to consolidate and integrate the knowledge and data provided by mining engineers, geologists, metallurgists, and planners. By standardising operations across multiple mining sites, Reconcilor enables advanced analysis and offers guidance to troubleshoot and optimise these sites.

As a Commercial Off-the-Shelf (COTS) offering, Reconcilor provides a ready-to-use solution that can be implemented without extensive customisation or development. It is designed to enhance and potentially replace previous versions of the product by offering additional functionality and improvements.

Reconcilor serves as a valuable tool for key stakeholders involved in mining operations, both on-site and at head office. It provides them with a comprehensive view of how operations are performing, allowing them to quickly identify any issues and receive early notifications. With this information at their disposal, stakeholders can take prompt action to resolve problems and improve overall operational efficiency.

This is a **minor version** update for Reconcilor. It is focused on the following:

- Resolving an issue on the Trends screen for mine plan activation periods
- Resolving stockpile adjustment service crash
- Pivot View grades and attributes resolved when referencing the same name
- Pivot View references the location hierarchy set in application settings

## 2. RESOLUTIONS

### 2.1 Trends screen – mine plan activation

**Issue:** The trends screen was displaying all mine plan data, even for mine plans not activated during the selected period.

**Resolution:** The mine plan data now resolves to the selected period for the mine plans selected or the active mine plan for the period.

**Upgrade Instructions:** The update will automatically be applied during this upgrade.

### 2.2 Stockpile Adjustment service crash

**Issue:** The raw stockpile and best measure stockpile imports are repeatedly crashing the engine.

**Resolution:** Technical resolution.

**Upgrade Instructions:** The update will automatically be applied during this upgrade.

### 2.3 Pivot View – grades and attributes with same name

**Issue:** There is a concept of grades and attributes in Reconcilor. The grades are a limited set and since 9.2.0 the grades have been replicated as attributes, to extend the number of attributes that can be imported. When the grades and attributes have the same name, the attribute was not listed in the pivot view values for selection.

**Resolution:** The grades and attributes have distinct naming conventions in the grade/attributes table so that they are now available in the pivot view.

**Upgrade Instructions:** The update will automatically be applied during this upgrade.

## 2.4 Pivot View – location names

**Issue:** The pivot view was not sourcing the values of the prefixed location name which is set in application settings.

**Resolution:** The pivot view now acts in a similar manner to the crusher feed and mining analysis screen to show values for prefixed location names i.e. <Loc 1 – Loc 2 – Loc 3>.

**Upgrade Instructions:** The update will automatically be applied during this upgrade.

## 3. MORE INFORMATION

The following general resources are available to help you use your product:

- **Integrated Online Guidance:** your product online guidance (information icon in top right of the User Interface Shell) is your first stop for assistance and contains a wealth of information, including the latest information about this version.
- **Online video tutorials:** check out our YouTube channel for video tutorials for step-by-step guides to some of our more complex features.  
<https://www.youtube.com/@DatamineSoftware/search?query=reconcilor>
- **Support Portal:** The Datamine Support Portal allows you to get in touch with our global support teams for direct assistance with any software related issues.  
<https://datamine.freshdesk.com/en/support/login>

The support portal also hosts the:

- Reconcilor FAQ's <https://datamine.freshdesk.com/en/support/solutions/Reconcilor/FAQ>
- Reconcilor Basic Troubleshooting  
<https://datamine.freshdesk.com/en/support/solutions/Reconcilor/BasicTroubleshooting>
- **Latest version:** The latest 9.7.1 release version can be upgraded by contacting your Datamine or Snowden Optiro Reconcilor consultant.

Release notes are available at <https://docs.dataminesoftware.com/Reconcilor/index.htm>

## 4. FEEDBACK AND SUPPORT

We value your feedback and are committed to continuously improving our product. If you encounter any issues or have suggestions for further enhancements, please contact our support team, and we will be glad to assist you.

Thank you for your ongoing support and trust in Reconcilor. We strive to provide you with a seamless and efficient experience, and this release is a testament to our dedication to delivering excellence in data management.

Sincerely,

The Reconcilor Team

## 5. RESOLVED TICKETS – RECONCILER V 9.7.1



A new feature



An enhancement to an existing function or feature







A bug fix

The following tickets have been resolved since the last released version of Reconcilor:

For more information on individual cases, please refer to your online guidance, or contact your local support representative.

### 5.1 Resolved Tickets

Issue key	Issue type	Summary
 SM-5104	SM-5104	Pivot view – Grade and Attributes with the same name and unit don't work as expected
 SM-5163	SM-5163	9.7 Stockpile Adjustment Services crash
 SM-5166	SM-5166	Trends screen doesn't appear to take into account mine plan activation periods.
 SM-5168	SM-5168	Pivot view does not correctly display location names using related application settings